



Moor Park (1958) Ltd BiteSize Update



Welcome to Moor Park (1958) Ltd UPDATE Issue 37– 30th April 2024

Moor Park (1958) Limited Annual General Meeting...

The 64th Annual General Meeting of Moor Park (1958) Limited will be held in the Recital Hall at Merchant Taylors' School on Thursday 23rd May 2024 at 7.00 pm.

We look forward to welcoming you to the meeting to conduct the official business of an AGM and to listen and respond to opinions from Members on the current administration of the Estate.

All members have received the AGM papers either by email or hand delivered, together with the Annual Report and Accounts for the year ending September 2023, which includes the agenda for this meeting. Supporting documentation is available at the Moor Park office for those who request a paper copy.

Knight Protection - Our new technology and security partner...

Please see below a welcome letter from Knight Protection who will replace MLB from the 1st May 2024. The letter provides a short overview of the new service.

Below are the contact details for our new security guards. The letter from Knight Security also gives details of the New Response Centre that will be working with Moor Park.

Security Guard Contact Details

Monday - Friday 7:30-17:30 07442252268 (Leah)

Monday – Friday 8:00-18:00 07442323038 (Bertrand)

Saturday 8:00-16:00 07442252268

Outside the above hours, the Knight Protection Response Centre can be reached on 01276 469 988.

At the AGM Knight Protection will present the new service and details on the technology being implemented to improve traffic management and better monitor estate security going forward. You will see Andy and his team at the AGM along with our new patrol vehicles.

Please Note: You will receive details very soon on registering your vehicles on the new ANPR solution that will enable you to always enter the estate and enable us to identify non-approved and/or unauthorised vehicles onto the Estate.

We look forward to seeing you at the AGM.

Nimesh Inamdar
Director of Security and Traffic Management

Dear Resident

From 1st May Knight Protection will be taking over the estate security of Moor Park. My name is Andy Verrall and I will be your Client Protection Manager and key contact for any security issues or concerns. Below is a short summary of what we will be implementing and the key duties the team and I will carry out.

Addressing traffic concerns

- New ANPR technology is soon to be put in place with more capabilities than the previous system. We will build a database of car registrations and their behaviours, including entry, exit and travel times. Importantly, this data will then be analysed to identify a number of things including identifying using the estate as a shortcut.
- Our officers will be able to identify those vehicles using the estate and advise them of alternatives.
- Clearer new ANPR signage will also be put in place as a further deterrent on all entries.
- Our officers will also help manage any issues with parking restrictions.
- We will also look to identify and advise those speeding throughout the estate.

Regular communication and feedback

- The onsite officers and I will communicate regularly with you all and the Estate Manager.
- We will have an open-door policy for all residents in order to build a strong relationship.
- Monthly performance reviews will take place to ensure we are delivering the service you need, but we would like to encourage an open door at all times and welcome feedback outside of these formal reviews.
- We will also collaborate with the local law enforcement and have strong existing relationships with them.

Response service and day-to-day duties

- The team will react to and deal appropriately with any security matters including theft, suspicious or anti-social behaviour, burglaries, and lost property.
- The officers will be supported 24/7 by our in-house Response Centre. The Response Centre has a direct radio link to the officers on site and will support them throughout any incident. As a resident you can also call the Response centre anytime on 01276 469 988.
- The Response centre will be monitoring the estate during times when the officers are not on site.
- Regular mobile and foot patrols will be carried out during shifts and residents will have a direct link to the on-duty officers via WhatsApp.
- The officers will also help manage contractors and contractor noise when needed.
- We can also provide a key holding service and other security services to individual homes or residents including alarms, CCTV and monitoring.

Further correspondence will be provided in due course regarding the ANPR system and how to register your vehicles.

I look forward to seeing you all during my visits to site, as well as at the upcoming AGM on the 23rd May. Knight Protection will be in attendance with the new guards, and vehicles. We will be able to answer any unanswered questions you may have for us.

Kindest regards

Andy Verrall, MSyI

Client Protection Manager

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Looks London, is a new hair and beauty lounge, offering a one-stop luxury salon for all hair and beauty services. 10 am - 6 pm Monday – Saturday

Discounts are available to MP Residents on their first treatment

20 Main Avenue, Moor Park, tel 01923 946122 www.lookslondon.co.uk